

# High Sick Leave Consumption: Civilian Louisville Metro Police Department

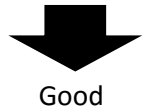


KPI Owner: Cheryl Triplett

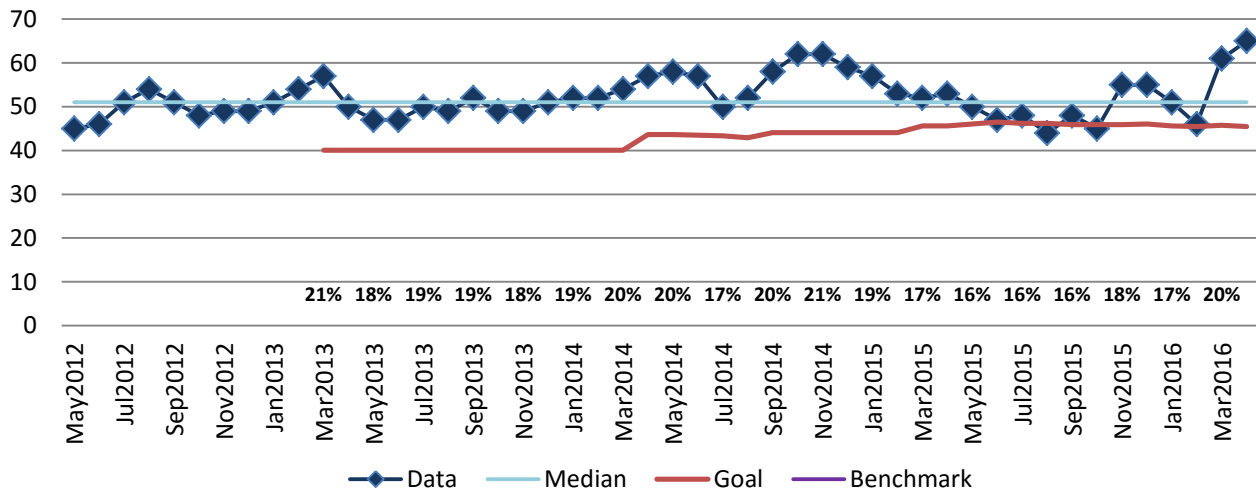
Process: Sick Leave Management

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: CY12, 76 employees Goal: 15% of Total Opportunities		Data Source: Payable Time PeopleSoft  Goal Source: Scope Summary  Benchmark Source: OPI Sick Leave Study	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: # of civilian employees who used 9 or more sick days in a 12 month period  Why Measure: Promote a culture in which sick time is used appropriately  Next Improvement Step: Continue to monitor and diagnose		
Benchmark: 8.72% LMG Top Quartile 12/19/15					
How Are We Doing?					
May2015-Apr2016 12 Month Goal	May2015-Apr2016 12 Month Actual		Apr2016 Goal	Apr2016 Actual	
551	615		45	65	
Employees	Employees		Employees	Employees	

## High Sick Leave Consumption: Civilian



Good



The seven basic quality tools, "5Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.